



Gas Breakdown Engineer

Reporting to Service Delivery Manager (Gas)

Role Profile

We are recruiting Gas Engineers, individuals who hold the relevant gas qualifications are required for the role; CCN1, CENWAT, CPA1, HTR1, CKR are essential. Unvented Hot Water Cylinder G3 Qualification and CMDDA1 are desirable.

You will be required to operate across the Glasgow and Central belt areas. You will be expected to undertake breakdowns, and reactive repairs, servicing and landlords gas safety checks, and also heating systems installation works when required.

You will be expected to have a proactive focus on achieving our regulatory timescales, ensuring the needs and safety of our customers is always the paramount considerations of our service provision.

You must be fully conversant with up-to-date issues relating to the gas industry. A flexible approach is expected in order to ensure a high-quality service. You will be required to use our mobile handheld technology systems daily.

You must hold a full driving licence.

Being a customer focused company, you must project a professional image and represent the best interests of City Building (Glasgow) LLP and in turn the service we provide at all times.

A key aspect of the job is ensuring customer satisfaction, therefore it is important that you advise the customer of progress and arrange for attend trades where necessary. You must advise both the Service Centre and Call Centre of access or delays.

Personal Profile

You will have the relevant working experience within the gas industry and hold the relevant domestic ACS qualifications.

You will be professional, customer focused and have excellent inter personal and communication skills. You will be required to co-operate with the introduction of new procedures and/or new equipment/technology, be conversant with and operate at all times within the current Health and Safety at Work legislation and be able to carry out any other duties appropriate to the post and in line with the needs of the organisation.

You will present yourself in the appropriate uniform, presenting the best image of the organization at all times.

Conditions

Your contracted hours of work will be 42 per week to be worked to suit the needs of the business. You will operate at all times within the framework of the LLP terms and conditions and with due regard to all Health Safety and Welfare legislation.